

**Yakubu Karagama** 27 March 2013

## Patient Feedback Report

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**EDGECUMBE DOCTOR 360°**

## Introduction

This report is based on the Doctor 360° questionnaires completed by yourself and your patients.

For each question, your performance scores are broken down, comparing your own rating with that of your patients and our benchmark. The bar graphs also show the number of patients who rated each question and the range of ratings.

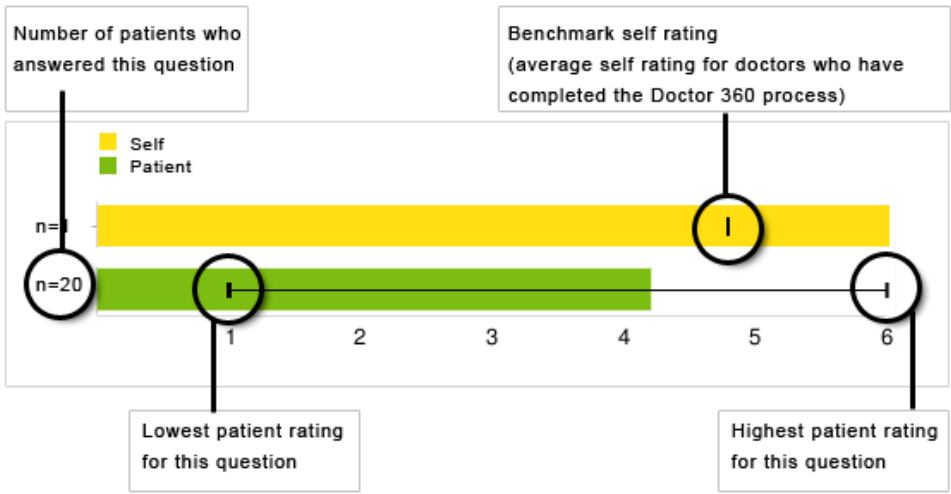
The feedback in this report will help you compare the standards of care you feel you deliver with how others perceive you. We recommend you ask your appraiser or counselling colleague to look through the report with you.

## Understanding Your Report

Each question was rated using the following scale:

- 6 => Extremely effective/excellent
- 5 => Very effective/very good
- 4 => Effective/good
- 3 => Mostly effective/satisfactory
- 2 => Partially effective/less than satisfactory
- 1 => Not effective/poor
- C/C => Cannot Comment

On the next page is an annotated example of the charts that appear in this report.



# Patient feedback

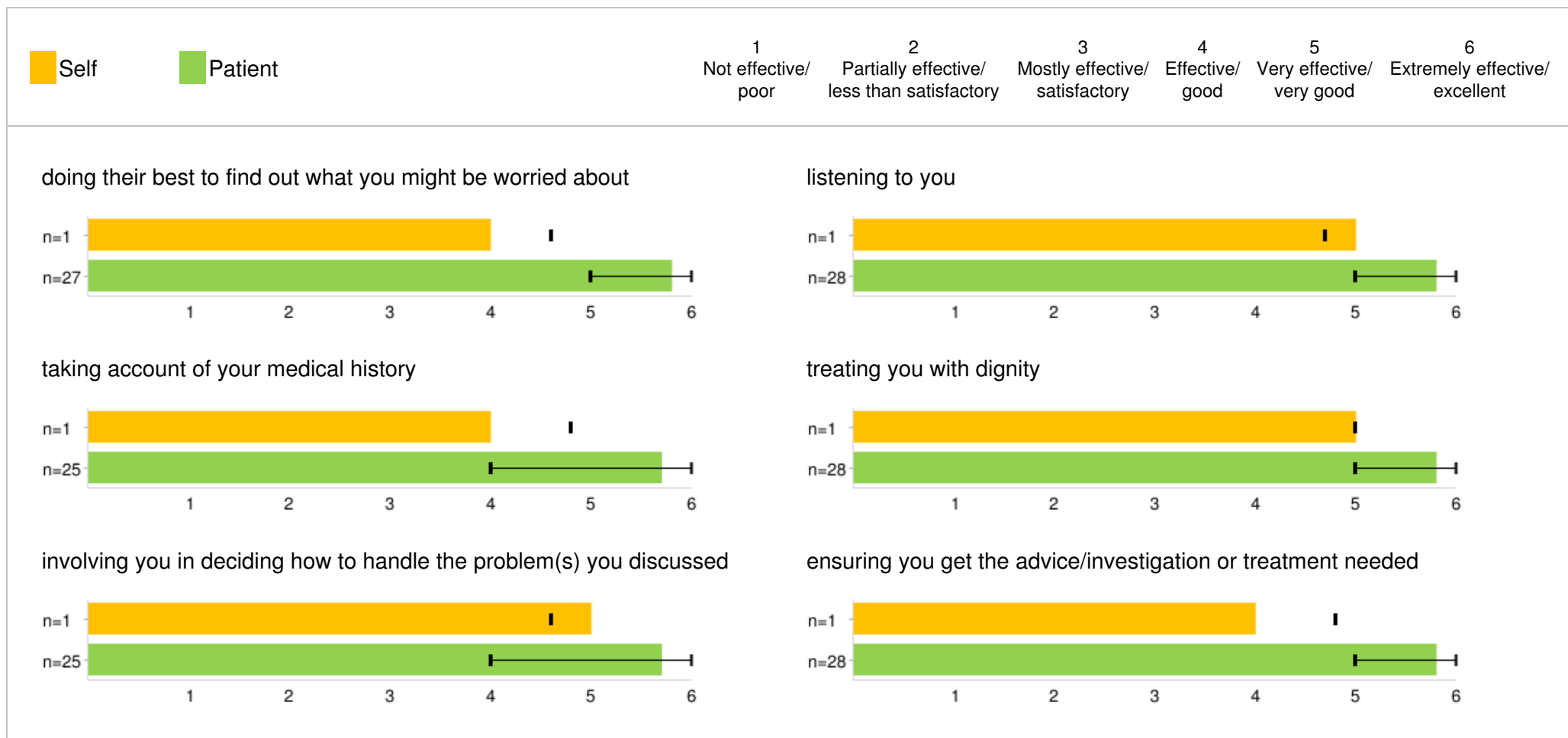
## Summary



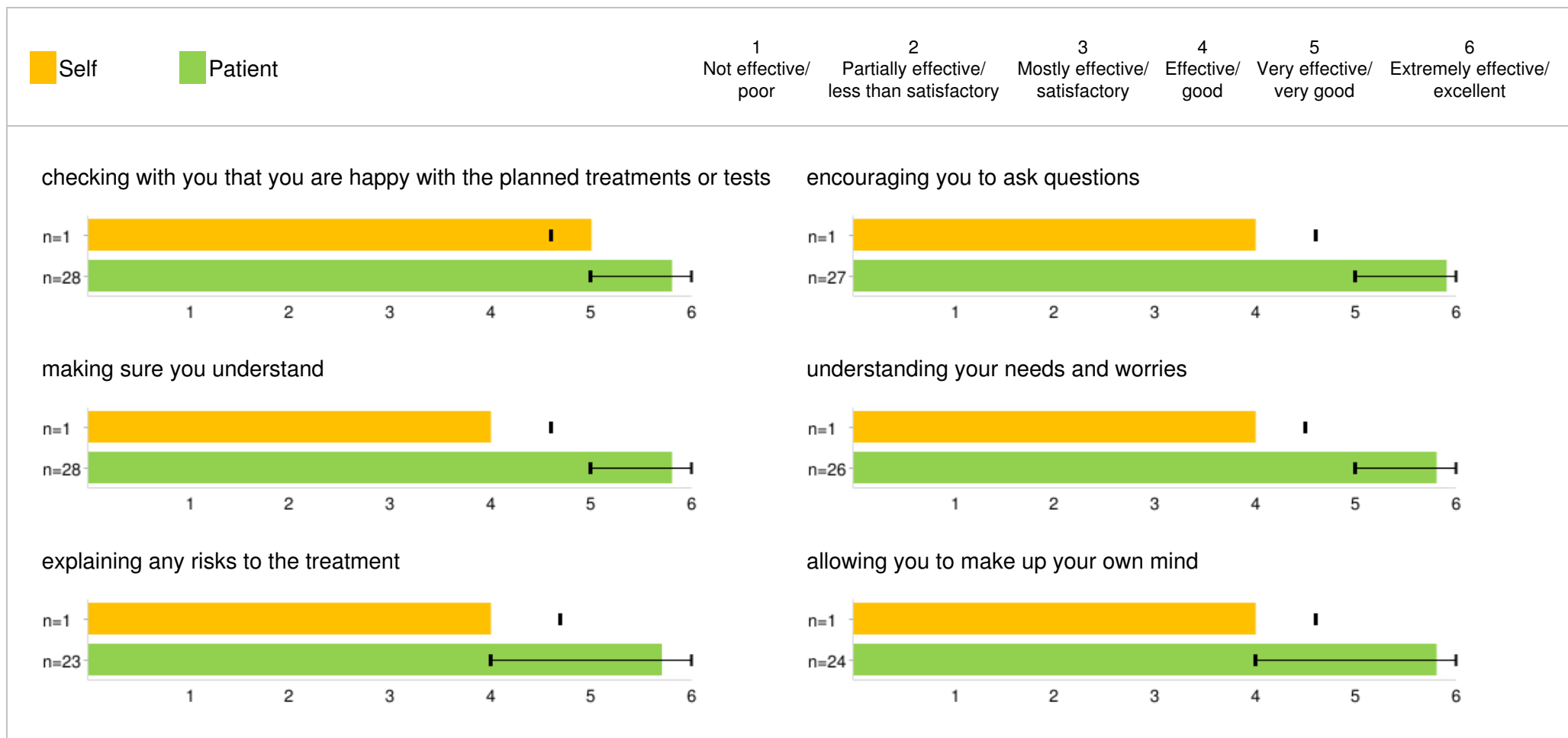
## How effective am I in...



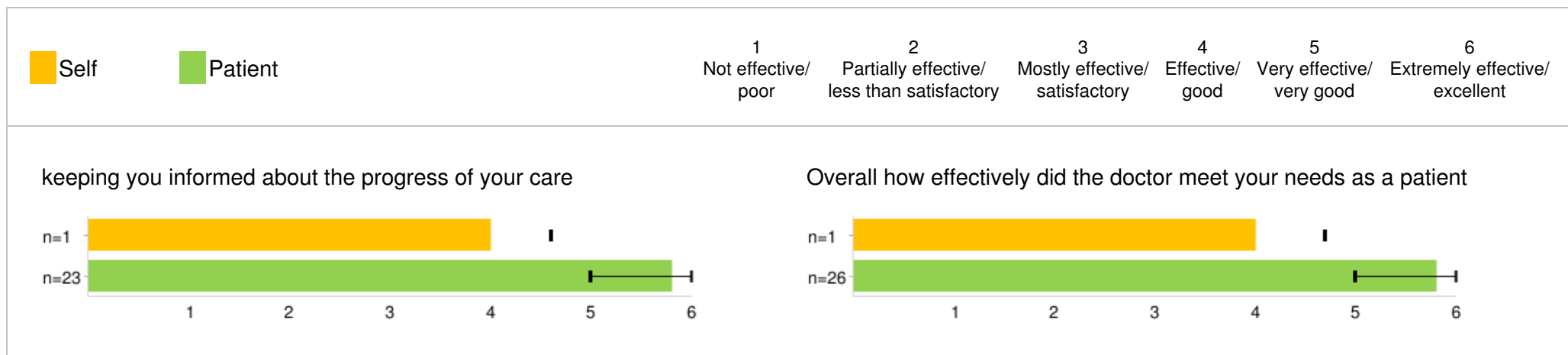
How effective am I in...



How effective am I in...

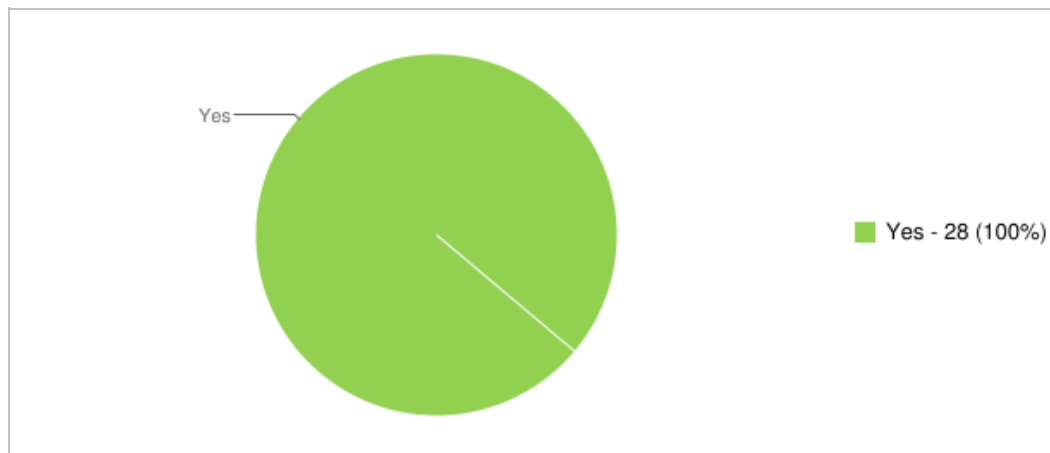


How effective am I in...



## Patient Recommendations

Each patient was asked "would you recommend the doctor to family or friends?"  
The following chart summarises the responses received.



## Self Comments

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## Patient Comments

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Very polite and sensitive.

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Very good service and lovely man made my son feel comfortable and at ease and put my mind at ease too.

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Very nice and helpful. Some questions did not apply. Very good visit

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Very nice person.

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